Addressing COVID-19 Concerns

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Resources factor into what we do

UNPRECEDENTED





Shuttered medical practices

Resources factor into what we do

Factor in exposure of HCWs

UNPRECEDENTED



Resources factor into what we do

Factor in exposure of HCWs

Changes almost daily

UNPRECEDENTED

 CDC recommendations and guidelines change frequently

- State and local sites useful
 - e.g. LAHAN in L.A.

Changes

Resources factor into what we do

Factor in exposure of HCWs

Changes almost daily

UNPRECEDENTED

Information overload Prepublication – medical pubs Social media News cycle

"There is no emergency in a pandemic..."

Objectives

- The evolving spectrum of patient presentations
- Testing strategies PCR? Antigen? Antibodies?
- What to tell your friends, family and patients
- Safe practices for patient and staff flow when reopening an office



WHAT YOU NEED TO KNOW

- The COVID clinical presentation
 - Especially what is pertinent to your practice setting
- How to evaluate suspected COVID patients
- Appropriate use to testing in COVID patients
- Disposition of suspected or confirmed COVID
 - ► Home or hospital?
 - ► How to follow outpatients?
 - Instructions re: quarantine or isolation
- Considerations in re-opening an office-based practice



Incubation period to symptom development is 2-14 days

- Median time onset:
 4-5 days
- 97% symptomatic by day 11
- ~ 35-40% of patients will not develop symptoms

Initial symptoms

Fever, cough, shortness of breath, myalgias, malaise, headache, sore throat, chills, shaking chills

Anorexia, nausea/vomiting, diarrhea

Anosmia (68%), ageusia (71%) very suggestive

"COVID Toes"

- Mostly children and young adults
- Purple, pink, red or blue lesions on toes; resembles pernio (chilblains) or frostbite-like
- COVID tests may be negative initially
- May not have other characteristic symptoms





Shortness of breath usually develops median of 5-8 days Suggestive of worsening disease \succ Risk factors > Older age CV disease Chronic lung disease > HTN

- > DM
- Obesity



 Course of disease
 80% have mild to moderate illness
 May have mild pneumonia
 15% severe illness

> 5% critical illness

- Mortality
 - Higher than seasonal flu
 - Exact numbers not clear yet (0.4%?)
 - ▶ Reporting issues
 - ▶ "Case" definition
 - Comorbidities, age increase risk of death

https://jamanetwork.com/journals/jamainternalmedicine/fullarticle/2766121

Can We Predict the Probability of Critical Illness?

10 variables found in study from China (N=1590)

- Age
- Number of morbidities; cancer history
- Hemoptysis, dyspnea, unconsciousness
- Neutrophil-to-lymphocyte ratio, LDH level, direct bilirubin level
- Abnormal CXR
- Calculates a score
- Unclear utility

JAMA Internal Medicine, May 12, 2020 https://jamanetwork.com/journals/jamainternalmedicine/fullarticle/2766086



- Respiratory failure
- Blood clotting
- Renal failure
- Encephalopathy
- Strokes large vessel, younger patients, no risk factors
- Cardiomyopathy, myocardial infarction
- ? Guillain-Barre-type

Respiratory Failure

- Most common severe complication
- May require supplemental oxygenation / respiratory support



Blood Clotting

CommonD-dimers can be very high

 Clots form everywhere, but PE highly problematic



Renal failure

- Clots vs. perfusion
- Cardiac
 - Cardiomyopathy, CHF, dysrhythmias, AMI
- Strokes
 - Large vessel, younger patients, no risk factors
- Encephalopathy
 - Confusion, altered mental states
- GI Tract ICU observational data
 - Ischemia/infarction, pneumatosis, portal gas
- Guillain-Barre-type syndrome?

Children are significantly less affected by COVID than adults

"Medically complex" children may get seriously ill

- Multisystem Inflammatory Syndrome COVID (MIS-C)
 - Children; 5-15 years * old most frequently

Rare

- "Kawasaki's plus toxic shock"
- Fever, variable rash, conjunctivitis, peripheral edema, generalized extremity pain, abdominal pain, diarrhea, vomiting
- Multiorgan involvement / failure
- Labs: Elevated C-reactive protein, procalcitonin, ferritin, triglycerides, d-dimer

- Multisystem Inflammatory Syndrome COVID (MIS-C)
 - May progress to warm shock not responsive to volume; often need vasopressors (norepinephrine)
 - Often no significant respiratory involvement (but may need mechanical ventilation for cardiovascular stabilization)
 - Many did not test positive for SARS-CoV-2 initially; most develop antibody
 - Echo shows coronary vessel inflammation; may see aneurysm

- Multisystem Inflammatory Syndrome COVID (MIS-C)
 - CDC case definition (report to health dept)
 - Age < 21 years</p>
 - Fever (> 38C or subjective for ≥24 hrs)
 - Lab evidence of inflammation (defined)
 - Clinically severe illness requiring hospitalization
 - Multisystem (> 2) involvement: Cardiac, renal, respiratory, hematologic, gastrointestinal, dermatologic, neurological), AND
 - No alternative plausible diagnoses, AND
 - Positive for current or recent SARS-CoV-2 infection or exposure within the 4 weeks prior to symptoms

Two New Pediatric Syndromes?

WHAT'S

May 22, 2020

 Pediatric immune thrombocytopenia

NEW

 Pediatric subacute thyroiditis

COVID: The Evolving Spectrum of Patient Presentations Median time from illness onset to recovery is around 2 weeks (WHO) Can be 3-6 weeks for severe / critical illness Viral Shedding? Asymptomatic? 8 days (May 28 JAMA Network Open) Symptomatic? 19 days (May 28 JAMA Network Open)

Post-COVID Infection

- As of mid-May, 230,000 people in U.S. have "recovered"
- Symptoms can persist for many weeks... perhaps months
 - Fever, weakness, fatigue, shortness of breath, tachycardia, rash, anxiety, chest pressure, difficulty concentrating, diarrhea, difficulty concentrating
 - No data yet on long-term sequelae
 - Patient may need prolonged sick leave
- PCR viral testing can remain positive for up to and perhaps longer than 4 weeks

- Post-COVID Infection patient status?
 - Antibodies will develop in virtually all patients
 - Unclear if protective
 - If protective, not clear how long
 - Not sure what happens if re-challenged with SARS-CoV-2
 - Immunity may be multifactorial
 - Antibodies? T cell immunity?


let's *face* it





Lots of different types of tests out there

- Many received EUA being dialed back by FDA
- Turnaround time ranges from minutes to days... even over a week
- Testing sensitivities and specificities vary
 - CDC test 100% sensitive (but send out, takes a long time)
 - Roche test 96.5% sensitive
 - Cepheid less than 1 hour 98.2% sensitive
 - ID Now fast (15 min) 85% sensitivity (15% false negative)
 - DiaSorin Simplexa 89.3% sensitive (11% false negative) Interpreting Diagnostic Tests for SARS-CoV-2: Sethuraman, JAMA, May 6, 2020

Population Testing vs. Individual Testing





Prevalence of infection Mortality rates Infection control Disease mitigation

Can absorb some false negatives and positives

Accurate diagnosis Appropriate isolation Minimizing exposures Defining treatment plans

Want maximum sensitivity and specificity



Does it matter where the sample comes from?YES, IT DOES

- Much lower sensitivity for oral sampling compared to nasopharyngeal, mid-turbinate, or nasal sampling
- Average sensitivities
 - Mid-turbinate 100%
 - Nasopharyngeal 97%
 - Nasal sampling 95%
 - Saliva 85% (but new... still waiting conclusive data)
 - Oral 56%

https://www.idsociety.org/COVID19guidelines/dx



- Rules as to who gets a test have changed, sometimes daily
- If no test and high suspicion... just call it COVID?
 - Overdiagnosis ranges from 68%-92%
 - So what's the big deal?
 - Unnecessary time in quarantine
 - May stop taking appropriate safety precautions when resolved

Testing is important - BUT – Interpretation of the test results can be tricky

- Most are PCR tests based on virus component detection
- Are the most commonly used tests and are considered most reliable
 - If FDA EUR-approved test used
- Specimens vary
 - Nasopharyngeal swabs
 - Throat swab
 - Tongue swab
 - Saliva
 - Sputum, bronchoalveolar lavage fluid

- Target various parts of the RNA of the virus
 - Envelope (env)
 - Nucleocapsid (NC)
 - Spike (S)
 - RNA-dependent RNA polymerase (RdRp)
 - ORF1 genes



- Most have decent sensitivities, but can be variable
 - In symptomatic patients, false negative rate can be as high as 30%
 - Specimen gathering issues (site, technique)
 - Transport medium issues
 - Test characteristic issues
 - Incubation period?
 - Positive tests may persist beyond 3 weeks after illness onset
 - Particularly if patient is/was very ill

Antigen Testing

- Received EUA May 8, 2020
 - Quidel Sofia 2 SARS Antigen FIA
 - 15-minute turnaround time
 - Lateral flow immunofluorescent assay
 - Detects SARS-CoV-2 viral proteins
 - Nasopharyngeal swabs (done like PCR testing)
 - Done POC (requires CLIA waiver); has own benchtop analyzer
 - Sensitivity: 80% (related to PCR testing); specificity ~100%
 - NPV: 88%
 - Does not appear to have significant cross-reactivity with other viruses
 - Negative results DO NOT rule out infection
 - May need additional, more sensitive PCR test to rule out infection



At-Home Testing

April 2020

- Pixel by LabCorp COVID-19 Test home collection kit
- A RT-PCR home kit
- Nasal swab / saline; gets mailed overnight to LabCorp



At-Home Testing

May 8, 2020

- Home saliva test
- Done by prescription only at this time
- Rutgers Clinical Genomics Laboratory LDT
- Uses Spectrum Solutions LLC SDNA-1000 Saliva Collection Device
- Home collected saliva specimen; mailed overnight to Rutgers Clinical Genomics Laboratory for testing



At-Home Testing

- May 2020
 - Everlywell nasal swab testing kit that can be used with multiple different coronavirus tests
 - Users need to have been screened using on online questionnaire that is reviewed by a HCW
 - Self-collected nasal sample place in saline tube; mailed overnight to one of two labs running approved tests
 - Fulgent Therapeutics
 - Assurance Scientific Laboratories
 - Only authorized to use with 2 COVID-19 tests by FDA; others may be approved in the future





"Positive test"

- Likely true positive with most tests
- Recovered? More than three weeks after first positive PCR?
 - May indicate only viral particles and not viable virus





Viral RNA Testing (RT-PCR) "Negative test" Needs to be put in context of the patient

- Symptomatic patient?
 - May be false negative up to 30% in some tests
- Asymptomatic? No exposure risks?
 - Likely true negative; may be in window
- Asymptomatic, significant risk of exposure
 - Could be in 2-day pre-symptom window; selfquarantine for 3-5 days
 - If develop symptoms, retest

PCR Testing Interpretation

PCR	
Positive	Likely active COVID infection Infectious to others Home isolation Strict health instructions Close follow-up HCW? Follow protocol

PCR Testing Interpretation

PCR	
Positive	Likely active COVID infection Infectious to others Home isolation Strict health instructions Close follow-up HCW? Follow protocol
Negative	Depends on symptoms Asymptomatic? Not infected, OR incubating Symptomatic? Consider to be false negative and advise / follow accordingly

COVID Antibody Testing

How long will immunity last?

How strong is the immune response ?

Oh, yeah, and how good are the tests, anyway?

Which antibodies are "neutralizing antibodies"?

Antibody Testing Issues

- Different tests target different COVID antigens
- Can detect IgA, IgM and IgG
- Emergency use authorization?
 - FDA has removed 27 vendors from the list of available tests – no longer available



Antibody Testing

- Currently, best uses for antibody testing
 - Determine if someone is a possible plasma donor (convalescent plasma treatment)
 - Population studies to determine seroprevalence
 - As part of testing plan by experts, used along with other clinical / laboratory information

Antibody Issues

- Antibodies seem to develop if patient has COVID regardless of symptom severity
 - One study suggested 30% did not mount a response likely do develop them later
- Can take up to 3-4 weeks to develop antibodies
 - Testing too early may be falsely negative for antibodies
- Unclear if antibodies are protective
 - Physical distanced still recommended
- Unclear if Ab positive patients can get reinfected... and how sick will they be?

87.2% of people hate statstics.

Recommended to do BOTH a viral PCR test AND the antibody test... or no antibody test AT ALL



Source: medium/@h_locke

Antibody Testing

- Range of sensitivities and specificities
 - Prevalence makes a difference
 - Low prevalence, positive antibody?
 - Increases likelihood of result being false positive
 - Even with highly performing tests

Advisable to do viral PCR testing in addition to antibody testing

PCR	Antibody	Interpretation
Positive	Positive	Current COVID infection Infectious to others

PCR	Antibody	Interpretation
Positive	Positive	Current COVID infection Infectious to others
Positive	Negative	Current COVID infection Infectious to other

PCR	Antibody	Interpretation
Positive	Positive	Current COVID infection Infectious to others
Positive	Negative	Current COVID infection Infectious to other
Negative	Positive	"Recovered COVID infection" maybe Unclear infectivity

PCR	Antibody	Interpretation
Positive	Positive	Current COVID infection Infectious to others
Positive	Negative	Current COVID infection Infectious to other
Negative	Positive	"Recovered COVID infection" maybe Unclear infectivity
Negative	Negative	No current or past COVID infection Can get COVID

PASSPORT?



United States of America



Antibody positive?

- May not be immune
- Unclear if can carry and transmit the virus
- Not sure how long it lasts
- Unclear what happens if patient gets virus again
- Societal issues using antibody this way?



Interpreting Diagnostic Tests for SARS-CoV-2: Sethuraman, JAMA, May 6, 2020

COVID Testing



Why not just test everyone?

- There just aren't enough tests
- Leads to much confusion
- Indications for testing sometimes changes sometimes daily
- Has loosened up a bit lately with more tests available
 - May still need to be limited if tests / swabs / etc become limited

COVID Testing: Who Needs a Test?

(May 11, 2020)

CDC recommendations (if limited tests)

- Priority 1 Hospitalized patients, symptomatic healthcare workers
- Priority 2 SYMPTOMATIC long-term facility residents, patients over age 65, patients with underlying medical conditions
- Priority 3 Critical infrastructure workers, symptomatic people, first care responders and healthcare workers
- Non-priority asymptomatic individuals

COVID Testing: Who Needs a Test?

(May 11, 2020)

High Probability Patients

- Fever (>100.4) AND (cough OR shortness of breath) AND NOT requiring hospitalization AND
 - Healthcare worker, OR
 - Works/lives in a group environment... OR -
- Symptoms of acute respiratory infection (does not require fever) AND requiring hospitalization (without alternative diagnosis)
- If will change management, consider if >65 with chronic heart / lung disease OR immunosuppressed
COVID Testing: Who Needs a Test?

(May 11, 2020)

New inclusion – hospitalized

- Unexplained fever in ED (if admitting patient)
- New unexplained altered mental status, especially in the elderly
- Unexplained thrombotic or vasculitic event
- Patients from SNF or long-term care facility

COVID Testing: Who Needs a Test?

(May 11, 2020)

- Outpatient testing recommendations
 Cough, OR
 - Shortness of breath, OR
 - Any two of the following:
 - Fever (> 100.4)
 - Chills
 - Repeated shaking with chills
 - Muscle pain
 - Headache
 - Sore throat
 - New loss of sense of taste or smell

COVID Testing: Who Needs a Test?

(May 11, 2020)

- Where should you test these patients?
 - Optimally, centralized location
 - Refer to local testing center (call first, appropriate transportation)
 - Coordinate within your system to set up a testing location
 - Can test in your office, but assure appropriate PPE, sanitizing measure taken
 - Send home with home isolation / quarantine instructions *

<u>* https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html</u>





COVID19: What To Tell Your Friends, Family and Patients

"Wearing a mask / "N physical distancing is neg (fill in the blank)"

"My virus test is negative so I don't have it."

"The numbers of deaths are overblown." "It's no worse than the seasonal flu."

"If I get exposed, I can just take some (<u>fill in</u> <u>the blank</u>) for it." "I am antibody positive, so I can do whatever I want to."







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"The Number of Deaths is Overblown"

- No... if "apples to apples" comparison
 - Annual flu death estimates are "calculated estimates"
 - More accurate would be weekly comparisons
 Current daily COVID death rate is 1,000-2,000 cases/day
 - COVID issues
 - Early deaths / deaths without tests may not be counted
 - Overall mortality estimate is 0.4-0.5%
 Four to five times annual flu estimates
 Some groups at much higher risk
- https://www.medpagetoday.com/infectiousdisease/covid19/86504

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The Goldilocks Dilemma



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Therapies for COVID-19

An aside: Medical studies in the COVID-19 era

- Prepublication issues raging
- Social media
- 24-7-365 news cycle

To date, no clear interventions are proven effective to prevent infection once exposed

Treatments for infected and symptomatic patients are being studied; no clear evidence-based, patient-oriented outcome approaches yet

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Minimize Economic Impact

Prevent Overwhelming The Health Care System

Safe Back-to-Work and Back-to-Life Practices

A AN

Minimize Preventable Deaths Protect High Risk Individuals

Managing A Pandemic Is A Delicate Balance

The Public Health / Daily Life Balance of COVID

- Each area looks through it's own lens at the problem
 - No single entity is completely "right"
- Goals
 - Minimize preventable deaths
 - Estimate / modulate the need for medical resources (hospital / intensive care)
 - Resume daily life as safely as possible

What Are The Goals of Public Health Strategies?

Minimize mortality and morbidity Effect on individuals Effect on the health care system Track the infection Case numbers Case identification Quarantine positive cases Protect high risk groups

Explaining The Risks

- How likely am I to get COVID from someone else?
 - It's a matter of...proximity, activity and time
 - How much virus is in the air and how close you are to it
 - How long the virus is in the air
 - How long you are exposed to the virus
 - General principles
 - Outside is better than inside
 - Shorter exposure is better than longer
 - There are some activities that are higher risk

After choir practice with one symptomatic person, 87% of group developed COVID-19



COVI	D-19 spreads	s easily	 Stay at I Wear fail 	east 6 feet apa ce coverings	rt
DC.GOV	SUPERS	PREAD	ER EVEN		MMWR

- Funerals, birthdays, weddings
- Church services
- Educational meetings

- Large parties in enclosed spaces
- Meatpacking plants
- Warehouse workers (close)

What Is The Risk Of Getting the Virus?

- EXCELLENT blog explaining the risks in layman's terms
- Written by Dr. Erin Bromage
 - Comparative Immunology and Biology professor at Dartmouth
 - Useful to explain risks of acquiring coronavirus with examples

https://www.erinbromage.com/post/the-risks-know-them-avoid-them

Explaining The Risks

- What are the chances I'll get the virus if I have contact with someone with the virus?
 - Overall, it looks like ~1-5% of close contacts will get the virus
 - Protective measures decrease the risk
 - Highest risk?
 - At home if someone else has the virus (10-15% will get it)
- What is a close contact?
 - Within 3 feet for more than 15 minutes (somewhat arbitrary)

Explaining The Risks

- Can I get it from someone who is "presymptomatic"?
 - Yes, but less likely than if someone has symptoms
 - Evidence shows people may shed for up to EIGHT DAYS before symptoms develop

- 1. Good hand hygiene
- 2. No face touching
- 3. Cover coughs / sneezes

Priorities

- 4. Maintain 6 feet distance
- 5. Wear a face mask (correctly)
- 6. Assure others wear their facemasks (correctly)

Ineffective Face Mask Bingo Øskidarstudios the feedbag the schnoz the sideways the plague-talker the chinstrap the neckwarmer the 'wadded up the hostage the hanger in their pocket'







Masks prevent droplet spread – usual way COVID is transmitted Surgical / cloth masks are fine for non-HCWs

Would you want your surgery done by a surgeon who won't wear a mask?

A few more things...



Food safety
Shopping safety practices
Minimize time in the store
Mask / sanitizing wipes / hand sanitizer
Six feet of distance


Handling food at home
Wash food as per usual (e.g. vegetables)
Consider wiping down containers with sanitizing wipes (likely not necessary)
Wash hands after handling groceries

A few more things...

- Consider wiping down surfaces (countertops, door handles) once or twice a day
- Be thoughtful who you have enter your home
- If someone in your house gets sick, they need to isolate (CDC website re: what to do)

How do I keep my family safe if I work where I get exposed to SARS-CoV-2 while working?



I Can Be Exposed Because of My Work – How Do I Protect My Family?

- Work in a possible exposure area / keeping your family safe
 - Masks kept in garage if reused
 - Clothes taken off in garage immediately into laundry
 - Keep a set of shoes for work outside do not bring inside
 - Shower immediately after arriving home

FRONTLINE HEALTH CARE WORKERS: HOW TO KEEP COVID-19 OUT OF YOUR HOME

Recommendations from a group of EM physicians and nurses in the Bay Area

PREP: CREATE AND MARK A HOT-ZONE

near your home entrance



Using tape, mark off hot-zone (contaminated area) outside front door, inside garage, or inside and near the first entry point to your home. Place the following materials inside:

- A basket for clothes and loose items
- Hand sanitizer (at least 70% alcohol)
- Sanitizing wipes (if unavailable, use baby wipes and alcohol)
- · Coat rack or hook for outerwear/coat



Stand In not-20

Sanitize hands.

Carefully remove clothes to avoid contaminating surroundings.

Place jacket and bag on hook or rack, and hospital clothes into basket.

Remove shoes, and leave in hot-zone.

Disinfect phone, keys, and other loose items.*

Disinfect door knob and any other surface touched while entering.

STEP 2: WASH CLOTHES AND SHOWER

as soon as possible



Place clothes in washing machine or laundry bag designated for contaminated clothes. Wash clothes when appropriate for your context.

Wash hands with soap and water for 20 seconds.

Shower as soon as possible.

Put on clean clothes.

Please tailor these suggestions to your specific space and context.

*See support.apple.com/en-us/HT207123 for additional instructions for phones.

This document was produced by a group of San Francisco-based emergency physicians and designers. The recommendations are based on practices employed by this group of medical peers. With questions or feedback please contact Christian Rose (christianrosemd@gmail.com) or Nadia Roumani (nadia@dschool.stanford.edu). Designed by Anna Maria Irion & Thomas Both.

- Tell them:
 - How COVID is spread (droplets)

OTTOM

- How to minimize the risk of being infected... and infecting others
- What COVID antigen test results mean
- What we do ... and don't ... know about antibodies
- What we do ... and don't ... know about treatment



How Do You Reopen Your Practice in the COVID Era?

- Be prepared... it's complicated
 Various guidelines available (AMA, specialty organizations, etc.) consult them
- Your practice won't look the same as before any time soon... or maybe ever
- Open your practice incrementally

Goals

- Keep your patients and staff safe
- Assess your workspace / workflow to safely see patients
- Routinely screen staff / workers
- Plan for backlog of patients
- Anticipate and changes in patient expectations
- Add telemedicine as much as is appropriate

Musts

- Consult your malpractice carrier re: coverage, risks, suggestions
- Coordinate with other practices / clinics / hospitals
- Integrate telehealth
- Integrate pre-visit patient communication
- Assure adequate PPE available for staff and patients

- Musts
 - Assess office work areas for safe practices Determine best patient flow Implement plan to evaluate staff Screening for infection Plans if staff get sick or need to quarantine Assure sanifization practices in place (even after you leave for the day)

Your Equipment

Adequate PPE

Masks, gowns, goggles, gloves for respiratory patients

Minimum of surgical masks (and gloves, if touching patient) if no respiratory symptoms

Adequate cleaning supplies
 Sanitizing wipes
 Hand sanitizer

AAFP Office Preparedness

PPE / sanitizing needs

- Hand sanitizer *
- Sanifizing wipes
- Surgical masks ** (pt not coughing or aerosolizing)
- N95 masks ** (pt coughing or aerosolizing)
- Gowns **
- Goggles / face masks **
- Gloves

* liberally placed around office / patient care areas
 ** Example a state of the sta

** For patients with respiratory symptoms

You Office Staff

- Plan for daily staff health screen (symptom/exposure list *, temperature)
- Keep records of this SEPARATE from personnel records
- Teach appropriate use of PPE
- Assure workspaces have appropriate degree of separation
- Have backup plan if someone can't work



Your Staff: Return to Work

CDC April 30, 2020

- Healthcare Workers Symptom Based Strategy
 - Exposed, asymptomatic? Can still work
 - Symptomatic; or symptomatic and positive?
 - "At least 3 days (72 hours) have passed since recovery – defined as resolution of fever without the use of fever-reducing medications and improvement of respiratory symptoms (cough, shortness of breath); and, at least 10 days have passed since symptoms first appeared" (JAMA article – check CDC website)

Your Office Space

Dedicated spaces in waiting room / dedicated-room for respiratory patients Assure appropriate cleaning after patients leave rooms Higher concern for cleaning in patients with respiratory symptoms Minimize staff in close proximity; consider if staff

can work from home

Your Patient Flow

- Integrate telehealth as much as possible
- Prescreen patients before visit (call, telehealth – use script like one supplied by AMA)
- Minimize accompanying persons
- Keep time in waiting room to minimum
 Have patient wait in car, call when ready?
- Assure no overcrowding in waiting room
- Keep direct contact time to a minimum
- Clean rooms appropriately after visits

Building The Plane While

Flying It







