

ABRIDGE

CLINICIAN ONBOARDING

Abridge Inside



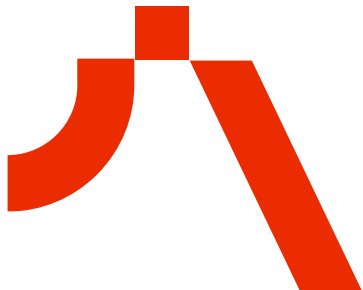
Please complete this pre-launch survey to help
us measure your experience with Abridge.



Last updated July 29, 2025

ONBOARDING WITH ABRIDGE

- 1 Get started & record with Haiku
- 2 Note settings
- 3 Finalize your note in Hyperspace
- 4 Advanced features & settings



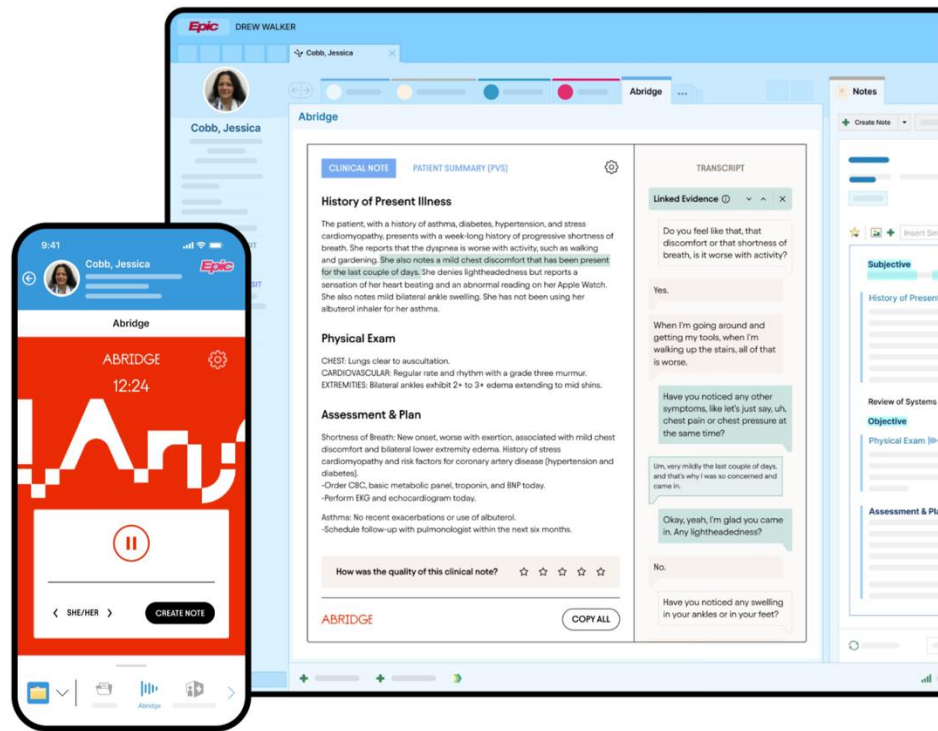
GET STARTED AND RECORD IN HAIKU

GET STARTED

YOU'RE READY TO USE ABRIDGE

REQUIREMENTS FOR ABRIDGE

- 1 You must complete **Sharp AI Training**.
- 2 You must have **your own iOS Device**. Androids are not currently supported.



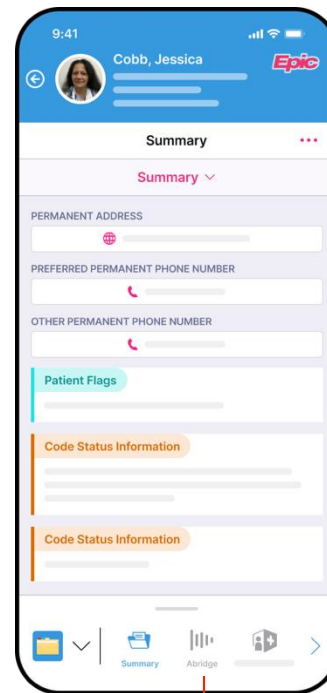
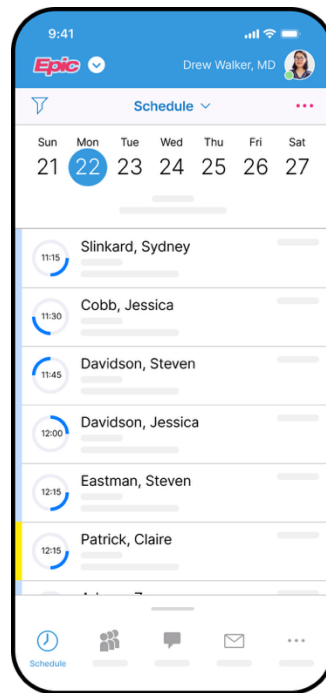
RECORD YOUR PATIENT VISIT WITH HAIKU

RECORD YOUR VISIT

- 1 Follow Sharp's guidelines for obtaining patient consent.
- 2 Open the **Haiku app** using your iPhone.
- 3 **Select your patient** from your schedule, patient list, or Track Board.
- 4 Tap "**Abridge**"  at the bottom of your screen.

CALENDAR

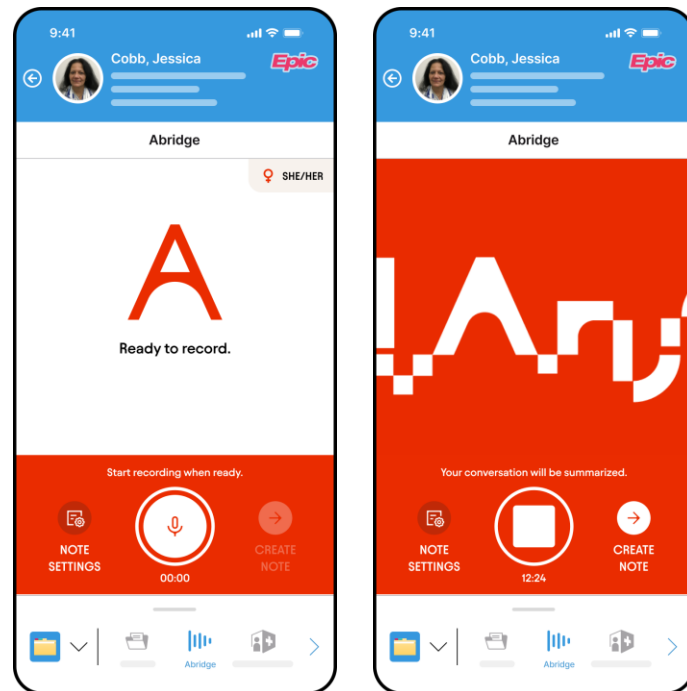
APPOINTMENTS
FOR THE SELECTED
DAY



ABRIDGE

RECORD YOUR PATIENT VISIT WITH HAIKU RECORD YOUR VISIT

- 5 Tap the recording button to start recording.
Place your phone between you and your patient for the best recording.
- 6 When finished recording, press and hold **“Create Note.”**



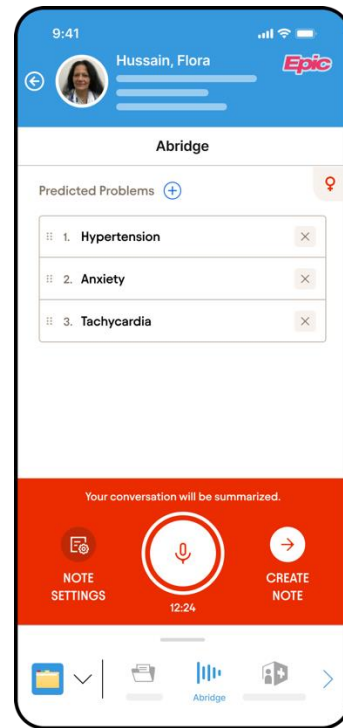
RECORD YOUR PATIENT VISIT WITH HAIKU

PAUSING, RESUMING, AND INTERRUPTIONS

You can pause and resume recording as needed using the pause button.

- Pre-chart
- Post-chart
- Switch between patients
- Review Predicted Problems

- ① **Abridge will automatically resume recording** after an interruption, such as a phone call or a notification. Recording will resume so long as Haiku remains in the foreground after the interruption.



Arranging, editing, and approving Predicted Problems allows you to structure your A&P before note generation.



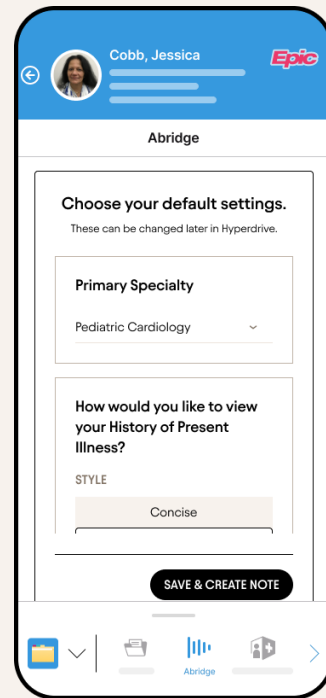
RECORDING CHECKLIST

- ☐ You're connected to high-speed Wi-Fi
- ☐ You're in the right patient chart
- ☐ Other apps using your microphone are closed
- ☐ You don't have headphones or hearing aids connected by wire or bluetooth
- ☐ Your phone is in-between you and your patient, and the microphone is unobstructed
- ☐ You are talking to your patient like you normally would.
- ☐ You are verbalizing non-verbal responses, like nods, and your exam findings.

NOTE SETTINGS

NOTE SETTINGS

- You will be prompted to select your note settings the first time you record a visit in Haiku.
- After this, you can access the menu by tapping the Note Settings button in Haiku or gear icon within the Abridge tab. ⚙️
- Your selected specialty will help organize your note sections and provide access to specialty note types when available.
- All note settings apply to *subsequent* notes.



SUMMARY OF NOTE SETTINGS

You can select from a range of settings to fit your preferences. The default settings will cover most clinical use cases, though specialists may find enhancements in comprehensive settings and custom exam templates.

→ **HISTORY OF PRESENT ILLNESS (HPI)**

STYLE: Concise or **Comprehensive**

FORMAT: **Paragraph** or Bulleted

→ **ASSESSMENT & PLAN (A&P)**

STYLE: **Concise** or Comprehensive

FORMAT: **Paragraph** or Bulleted

→ **PHYSICAL EXAM (PE)**

STYLE: **Conservative**, Limited Template or Expanded Template

TEMPLATE: **General Medicine** or build custom templates

→ **PATIENT VISIT SUMMARY (PVS)**

STYLE: Concise or **Comprehensive**

→ **NOTE SECTIONS**

CORE: HPI, PE, Results, and A&P

OPTIONAL: Past Medical History, Family History,
Social History, and Medications

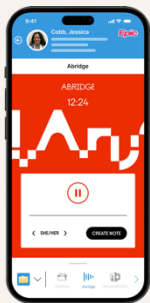
Default settings in bold

FINALIZE YOUR NOTE IN HYPERSPACE

GET STARTED

ABRIDGE INSIDE WORKFLOW

From conversation to clinical note within Epic.



Abridge Note Section	Epic SmartSections
History of Present Illness	.HPISEC
Results	.RESULTSEC
Physical Exam	.PESEC
Assessment and Plan	.APSEC
Consent	.AMBIENTCONSENT

- 1 Ensure you follow Sharp's guidelines for patient consent, then record your patient visit with Haiku.
- 2 Tap "Create Note" to generate your Abridge note.
- 3 Automatically see the note within the patient record in Hyperspace, pulled in via dotphrases to your preferred note template. Verify and edit the note as needed.
- 4 To assist with editing, pull up the Abridge tab side-by-side with your note to view Linked Evidence, the Patient Visit Summary, and share feedback with the Abridge team.
- 5 Finalize and sign your patient note.

FINALIZE YOUR NOTE IN HYPERSPACE

ACCESS THE ABRIDGE TAB

Access the **Abridge tab** by

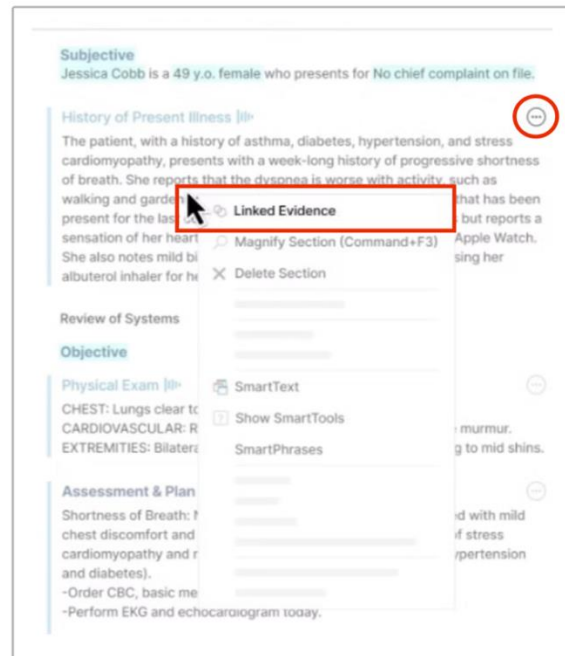
1. clicking the Abridge menu in the SmartSection
2. right-clicking within the ambient SmartSection and selecting "Linked Evidence."

The tab will open side-by-side with your patient note.

IN THE ABRIDGE TAB, YOU CAN:

- 1 Map any part of the AI summary to the source transcript and/or audio using Linked Evidence
- 2 View your auto-generated Patient Visit Summary
- 3 Provide feedback to the Abridge Team
- 4 Update Note Settings by clicking the gear icon ⚙️

Keep in mind: You can only access the Abridge tab before you finalize and sign your patient note.

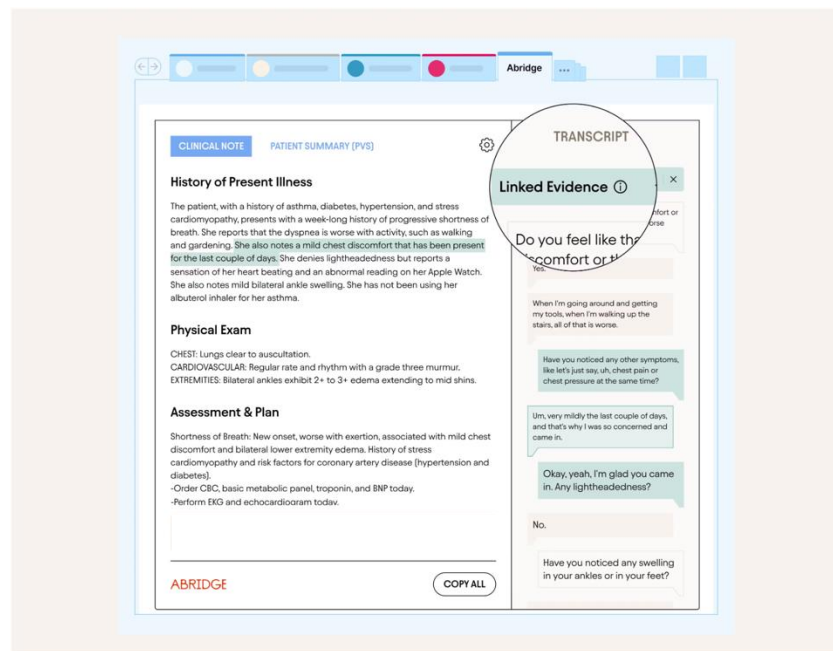


FINALIZE YOUR NOTE IN HYPERSPACE

REVIEW LINKED EVIDENCE

in the Abridge tab in Hyperspace

- ➔ Abridge offers built-in auditability to ensure trust and verification via our Linked Evidence feature.
- ➔ Linked Evidence helps you view the origin of particular AI summaries so you can see the source of truth.
- ➔ You can view the corresponding evidence from the transcripts when you highlight text in your Abridge clinical note.



VERIFY AND SEND NOTE INTO EPIC

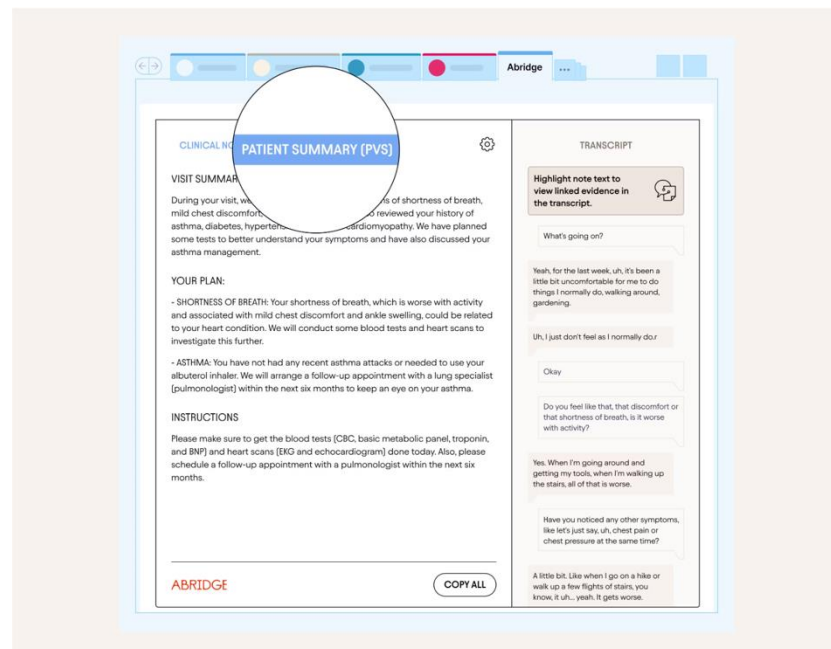
VIEW PATIENT VISIT SUMMARY

in the Abridge tab on Hyperspace

Every Abridge-generated clinical note automatically includes a “Patient Visit Summary” with a plan and instructions in patient-friendly language—written at an 8th grade reading level.

HOW IT WORKS

- 1 Click the “Patient Visit Summary” tab to view the summary draft.
- 2 When finished, in order to retain formatting, click “Copy All” to copy/paste the summary into the patient record.



SHARE FEEDBACK

1

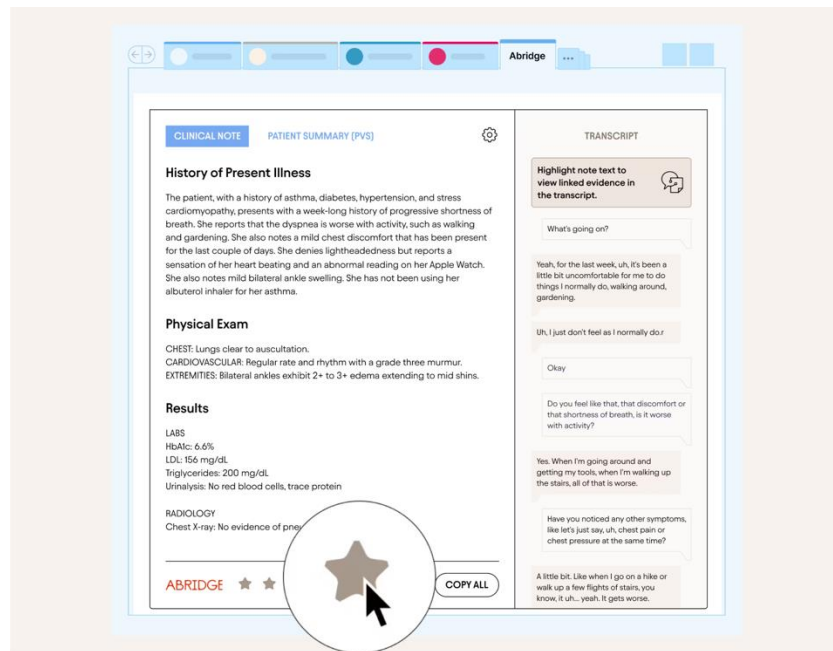
Editing your note: When you make edits within an ambient SmartSection, your edits will be sent directly to Abridge upon signing your final note.

2

Note star rating: Within the Abridge tab there is a star rating button, as well as an opportunity to leave comments about how we can improve the quality of your note. Our team reads through all feedback to better understand how we can improve.

3

Email: Share your experiences with us by emailing help@abridge.com.



ADVANCED RECORDING FEATURES

GET THE MOST OUT OF ABRIDGE

MULTILINGUAL CONVERSATIONS

Abridge converts multilingual conversations into accurate English clinical notes. It captures key details across accents, dialects, and languages seamlessly.

SUPPORTED LANGUAGES INCLUDE:

ENGLISH SPANISH GERMAN CHINESE (MANDARIN)

ARABIC CHINESE (CANTONESE) TAGALOG ITALIAN

VIETNAMESE KOREAN RUSSIAN HAITIAN CREOLE HINDI

JAPANESE BULGARIAN CATALAN CZECH DANISH

DUTCH FINNISH PORTUGUESE HUNGARIAN INDONESIAN

POLISH ROMANIAN TURKISH FRENCH UKRAINIAN

NOTE CONTENT

Mr. Coleman is a 44 year old with diabetes and tobacco use who presents for routine followup.

Since his last appointment

2023, he has noticed shortness of breath and 'dizziness'. The symptoms occur 2-3 times

per week and are triggered by moving quickly, such as standing up or nodding his head. The dizziness and vertigo resolve with rest.

LINKED EVIDENCE

No not really. Nothing like that, but sometimes I'm, it's, it's sort of, manchmal ein bisschen schwindelig.

Oh, a little dizziness? Uh, Das ist, uh, nicht so gut. Das tut mir leid.

Yeah, when I move my head fast, you know, back and forth, like, that, that doesn't feel good. It almost feels like something is swapping around. Swapping... uh, uh, Ebbe und Flut in meinem Kopf.

Example: Patient and clinician spoke in German during the visit.

PRIOR NOTE CONTEXT

Abridge intelligently surfaces details from your prior visit with the patient, if available and relevant, to update the Assessment and Plan section

HOW IT WORKS:

- 1 Record an encounter with the patient and create a note.
- 2 Review the generated A&P: Abridge will reference only relevant conditions and medications from the prior note's A&P, if Prior Note Context is available.
Abridge only pulls prior note context from encounters between you and the patient. Encounters from other providers will not be referenced.
- 3 By selecting the "PRIOR NOTE" tab in the Abridge side panel, you can view the context found by Abridge in the prior note.

The screenshot displays the Abridge interface with a 'Prior note context banner' at the top. Below it, the 'Prior Note' tab is selected in the side panel. The main content area shows a summary of context from the prior note, including Primary Conditions (Asthma, mild; Type 2 Diabetes; Coronary artery disease [CAD]; Chronic kidney disease [CKD]), Active Medications (Metformin; Zepbound; Flexeril as needed; Duloxetine regularly), and a summary of the Assessment & Plan (Shortness of Breath, New onset, worse with exertion, associated with mild chest discomfort and bilateral lower extremity edema. History of stress cardiomyopathy and risk factors for coronary artery disease (hypertension and diabetes). Order CBC, basic metabolic panel, troponin, and BNP today. Perform EKG and echocardiogram today. Asthma: No recent exacerbations or use of albuterol. Schedule follow-up with pulmonologist within the next six months).

Labels and arrows in the image:

- Prior note context banner
- Prior note tab
- Summary of context from the prior note
- Only relevant context is incorporated into A&P

GET THE MOST OUT OF ABRIDGE

POWER EDITING: REDRAFT

COPY/PASTE

INTEGRATED

INSIDE

→ What We're Solving For

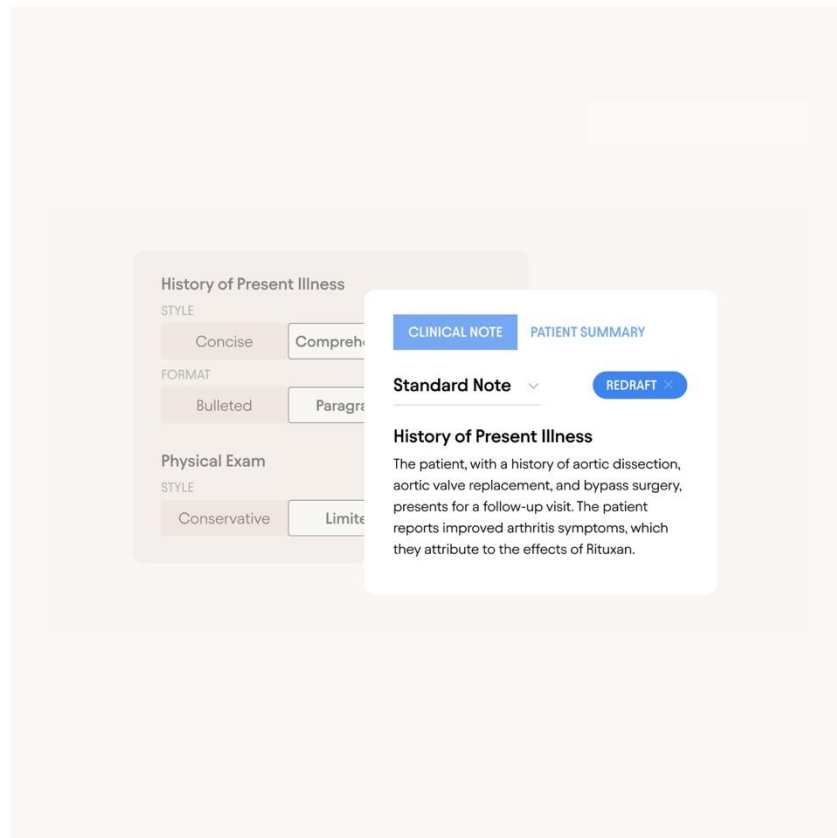
Clinicians need flexible control over documentation **after** note generation, without having to reprocess the entire note. Specifically, they've asked for:

- The ability to **adjust note styles** (Concise vs. Comprehensive) based on context or preference
- A way to **modify only parts** of the note (e.g., HPI or Physical Exam) without starting over

→ Feature/Solution

Redraft makes it easy to re-style a completed note in just a few clicks:

- **Toggle between Concise and Comprehensive** formats for HPI, A&P, and Physical Exam
- **Swap the Physical Exam template** to align with site-specific standards
- Works in the **Abridge sidebar** at notes.abridge.com and in **Hyperspace** (Abridge tab)



GET THE MOST OUT OF ABRIDGE

PREDICTED PROBLEMS

COPY/PASTE

INTEGRATED

INSIDE

Refine the structure of your Assessment and Plan (A&P) right from your phone. Adjust predicted problems to improve the detail and specificity of your A&P for more accurate billing.

→ Feature/Solution

1. When a recording is paused or complete, **Predicted Problems** will be displayed for clinician review.
2. Reorder, edit, add, or delete problems.
3. Either continue your recording, or press and hold the Create Note button.
4. The A&P will follow the wording and order of the confirmed problems.

Predicted Problems



- 1. Chronic kidney disease, stage 4
- 2. Type 2 Diabetes Mellitus with diabetic nephropathy
- 3. Hypertension
- 4. Anemia
- 5. Severe persistent asthma

GET THE MOST OUT OF ABRIDGE

HOW THE PE SECTION WORKS

Your PE content will vary based on your selected Physical Exam style and template in the Settings menu.

Example (on right): Here's an example of a patient's physical exam for shortness of breath: it encompasses key systems verbalized by the physician during the examination.

History of Present Illness

Physical Exam

GENERAL: No acute distress
CHEST: Lungs clear to auscultation in all fields.
CARDIOVASCULAR: Heart regular rate and rhythm. S1 and S2 normal. No murmurs, gallops, or rubs.
ABDOMEN: Abdomen soft, nontender, nondistended. No bowel sounds.
EXTREMITIES: No lower extremity edema or leg abnormalities noted.

Assessment & Plan

GET THE MOST OUT OF ABRIDGE CUSTOMIZE YOUR PE

▶ [Read full Guidance](#) and [Watch the Video](#)

STYLE

Choose from 3 different styles when generating your Physical Exam. The PE Style will apply to the selected template.

→ Choose Conservative if

You typically verbalize or dictate all your exam findings and do targeted detailed exams.

→ Choose Limited Template if

You will mention a few notable findings, but otherwise want the ability to perform a simple exam and have the output influenced by template text.

→ Choose Expanded Template if

You hope the selected template is always the basis of output, incorporating your spoken pertinent findings. Selecting this style will generate an exam regardless of any verbalization.

→ This option is most similar to an EHR macro with mostly boilerplate text.

How would you like to view your Physical Exam? ⓘ

STYLE

Conservative	Limited Template	Expanded Template
Captures only those findings that are spoken aloud, adhering closely to your wording.	Captures only those findings that are spoken aloud, influenced by the template's boilerplate text when findings are normal.	Includes all systems of the template, regardless of whether they are discussed aloud or performed.

TEMPLATE

General Medicine (Default) ▼

+ ADD A CUSTOM TEMPLATE

General Medicine (Default)

- Neurology
- Pediatric Newborn
- My Endocrinology Exam

All users have access to the default General Medicine template and the ability to create custom templates. Depending on specialty, some users (i.e., peds, neuro) will have access to Abridge-built specialty templates.

GET THE MOST OUT OF ABRIDGE

CREATING AN EXAM TEMPLATE

▶ [Read full Guidance](#) and [Watch the Video](#)

HOW TO MAKE A TEMPLATE

- 1 Select [ADD A CUSTOM TEMPLATE](#) (+) within the PE Settings panel.
- 2 A template form will open, allowing you to add system headings and your desired normal findings
 - Or, you may select **Upload Template** to copy in an existing template from another source—Abridge will format it for you.
- 3 Once you save your template, you can return to the PE Settings panel and select it from the template dropdown menu.
- 4 We recommend that you use either the **Limited Template** or **Expanded Template** style with a custom template to maximize Abridge's use of your boilerplate text.
- 5 You can manage your templates by selecting the blue [LIBRARY](#) tab at the top of the Settings menu.

The screenshot shows the 'Physical Exam Templates' settings panel in Abridge. At the top, there are tabs for 'SETTINGS' and 'LIBRARY'. Below the tabs, the panel is titled 'Physical Exam Templates' with a plus icon. A dropdown menu shows 'General Medicine (Default)' as 'CURRENTLY SELECTED', with other options like 'Pediatric Newborn' and 'Neurology'. Below this, a section titled 'Custom Template #3' is shown. It contains three rows, each with a 'SYSTEM HEADING' and a 'DEFAULT TEXT / NORMALS' field. The first row is for 'ABDOMINAL' with text: 'Soft, nontender, nondistended, no organomegaly. Normal bowel sounds.' The second row is for 'EXTREMITIES' with text: 'No cyanosis or edema.' The third row is for 'e.g. CARDIOVASCULAR' with text: 'Enter your normal findings for this system, e.g. "Heart rate and rhythm are normal. S1 and S2 normal. No murmurs, rubs, or gallops."' At the bottom right of the 'Custom Template #3' section is a link '+ ADD ANOTHER SYSTEM'. At the bottom of the panel are four buttons: 'DELETE TEMPLATE' (red outline), 'UPLOAD TEMPLATE' (blue outline), 'DISCARD' (grey outline), and 'SAVE CHANGES' (black outline).

THANK YOU!