

CME at a Glance – Summer 2018 – Volume 5, Issue 3

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# Performance Improvement Continuing Medical Education (PI CME)

### What is PI CME?

PI CME is a process where evidence-based performance measures and quality improvement interventions are used to help physicians identify patient care areas for improvement in order to change physician performance.

### What qualifies for PI CME?

A PI CME activity should address structure, process or outcomes with direct implications for patients.

Once an area for improvement has been identified, the physician or group of physicians develop a three stage process as follows:

**Stage A:** Assess current practice using the identified performance measure(s), either through chart reviews or some other appropriate mechanisms.

**Stage B:** Implement the intervention(s) based on the results of the analysis, using suitable tracking tools. Participating physicians should receive guidance on appropriate parameters for applying the intervention(s).

**Stage C:** Re-assess and reflect on performance in practice measured after the implementation of the intervention(s), by comparing to the original assessment and using the same performance measures. Summarize any practice, process and/or outcome changes that resulted from conducting the PI CME activity.

### How many CME credits can I earn?

At the completion of each stage, eligible participants may earn 5 CME credits. If a participant takes part in all three stages, they will be eligible for an additional 5 CME credits for a total of 20 CME (AMA PRA Category  $1^{TM}$ ) credits.

Participation requirements are determined at the beginning of each stage and must be met to be eligible for credit.

### How to get started?

If you have a project you think qualifies as a PI CME activity, please submit an application by <u>clicking here</u>.

You can also visit the CME Department website at <a href="www.sharp.com/cmeportal">www.sharp.com/cmeportal</a>. On our website scroll down to the bottom of the page, scroll over "click to Select Activity Type," and select "PI CME Activity Request."

### **Additional Questions?**

If you have any other questions or comments feel free to contact us <a href="mailto:cme@sharp.com">cme@sharp.com</a> or call us at (858) 499-4560.

# HRO at Sharp HealthCare

### Safety Statistics Dashboard Now Available

Sharp has developed a Safety Statistics dashboard to help us all track our key patient and employee safety metrics. The dashboard can be found at SharpNet > High-Reliability Organization > Safety Statistics or search SharpNet using "HRO" and select "safety statistics" from the left menu.

There are two major groups of data available, patient safety event rates and employee safety statistics. The patient safety event rates provides the average number of days between serious safety events as well as a 12-month rolling average of the Serious Safety Event Rate (SSER). Employee safety statistics track the serious injury frequency at both system and entity-level. Data is represented in a data table and graphically as a 12-month rolling average.



Based on the available data, we're making positive progress in many areas. Our SSER continues to fall and our average number of days between serious safety events has increased from 4.6 days in 2016 to 5.8 days as of April 2018. We're trending in the right direction, but there is still work to do.

With the safety statistics dashboard all Sharp employees and physicians can track our progress towards high reliability as data is updated regularly. Check back to see the impact you're making for our patients and each other through Sharp's high reliability culture.

# What's New in CME

# Sharp CME Begins Transition to Text Attendance for CME Activities

If you're looking for an easier way to record your attendance at Sharp CME activities you attend, the CME Department would like to introduce you to text attendance. Once you've signed up, noting your attendance is as easy as sending a text message to a friend. The advantage is immediate confirmation of your attendance and simultaneously updating your Sharp CME transcript to reflect your latest activity credit(s).

Step 1: Create a new contact in your mobile device using the number (858) 247-3111. We suggest the name Sharp CME Attendance, but use something that makes sense to you.

Step 2: **Sign up for text attendance**. Text your CME Portal email address to the new contact you just created. If you don't recall the email address you use for the CME Portal please call the CME Department to confirm. It may or may not be your Sharp email address.

Step 3: **Text your attendance**. Text the activity ID number that you were provided on the activity flyer, activity slides or at the beginning of the activity to your new contact. Best practice is record your attendance as soon as you arrive at the activity; while you have up to 30 minutes after the activity, it is easy to forget to take care of it as you're on your way to your next meeting or patient.

### **Text Attendance Video**

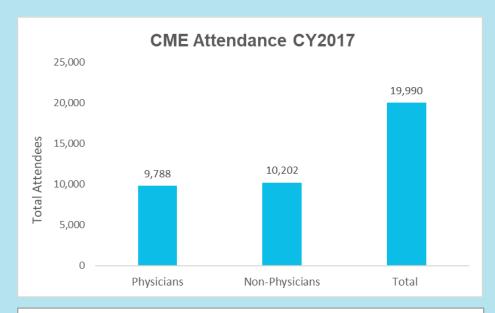
### **Text Attendance Help Sheet**



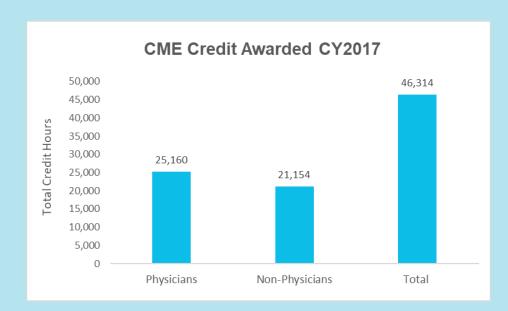
# Plan Well. Teach Well. Change Well.

# 2017 CME Physician Attendance Report

The CME team is proud to report another remarkable year of continuing education in 2017. Highlights include the presence of nearly 20,000 total attendees at over 900 educational activities. More than 10,000 physicians and 9,800 other health care providers (e.g. NP, PA, RN, PharmD) accumulated over 46,000 credit hours. Of the credit hours awarded, 25,000 hours were awarded to physicians and more than 21,000 hours were awarded to other attendees.



- Total Attendees = Sum of all attendees present (not unique attendees)



- Total Credit Hours = Sum of total credits awarded for each CME activity
- Total Activity Credit Hours = Total attendees x credit hours available

### **Pharmacy Spotlight:**

### **Getting the Credit You Earned**

The CME Department strives to make it as easy as possible to attend Continuing Pharmacy Education (CPE) activities and receive credit. To ensure your National Association of Boards of Pharmacy (NABP) transcript is accurate, Sharp pharmacists and pharmacy technicians should be aware of the following policies and expectations:

- 1. Each activity is accompanied by a flyer that explains everything you need to do to earn credit. **All** listed steps must be completed to earn credit for any CPE-accredited activity. In particular, if you are completing online activities via the CME Portal, the post evaluation is required or credit is not awarded.
- 2. Ensure your **NABP ID and DOB** are on file with the CME Department; without this information credit cannot be awarded.
- 3. Every individual is responsible for ensuring their NABP transcript is accurate. The CME Department encourages checking your transcript regularly, especially after attending an activity to verify your credits were awarded. The CME Department usually takes between 7 21 days to award credit.
- 4. If you find an error with your NABP transcript notify the CME Department immediately. No changes or additions can be made to an NABP transcript if an event occurred more than 60 days ago. This deadline is set by the Accreditation Council for Continuing Pharmacy Education (ACPE), the accrediting agency, not the CME Department.
- 5. If you ever have any questions or concerns contact the CME Department immediately to avoid missing an opportunity for CPE credit.

Email: <a href="mailto:cme@sharp.com">cme@sharp.com</a>

Phone: (858) 499-4560

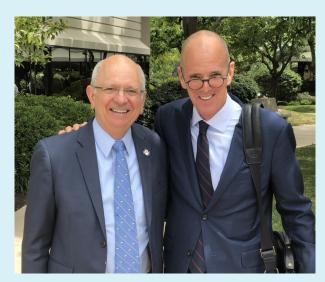
# **Activity Spotlight: Looking Back**

# **Hip Preservation**

This year's biannual Hip Preservation Conference focused on a comprehensive examination of the hip to guide surgical decision-making. The presentations were very well received with nearly 60 in attendance. The conference featured case presentations by Richard Santore, MD and Michael Muldoon, MD, Sharp HealthCare orthopedic surgeons. The evening's keynote presenter was Hal D. Martin, DO, the Medical and Research Director of Baylor University Hip Preservation Center in Dallas, Texas.

Dr. Martin had the opportunity to conduct two onsite evaluations on two Sharp Physical Therapists and a former patient, Mr. Dylan Montefusco. This was an opportunity to showcase best practices and approach to a successful patient evaluation. Attendees stated that as a result of attending the conference they would be conducting more thorough exams where they would be paying more attention to a patients gait analysis. Others cited the importance of a base-line circulatory assessment prior to making a diagnosis. Overall the audience enjoyed the patient testimonials, case presentations, and live assessments. Mr. Montefusco concluded the night by thanking Dr. Santore and his staff for alleviating the hip pain he once had to endure.

After the conference Dr. Martin shared with us that he had enjoyed the format of the conference more than any event he has presented at in the past.



Richard Santore, MD (left) and Hal D. Martin, DO (right)

### **Activity Spotlight: Looking Forward**

# **Upcoming Activities**

### **Sharp Coronado Hospital Grand Rounds**

Sharp Coronado Grand Rounds is back! Under the leadership of Bobak Salami, MD, Chief of Staff, activities will be held monthly on Wednesdays from 5:30 p.m. to 6:30 p.m. in the Sandermann Auditorium.

# <u>Kidney Transplant Conference: Can Your Transplanted Kidney</u> Go the Distance?

November 3, 2018, 7:30 a.m. to Noon

Paradise Point Resort and Spa, San Diego, California

With the direction of Steven Steinberg MD, FACP, FASN, Medical Director of Sharp Memorial Kidney/Pancreas Transplant Program, this conference will focus on the actions a nephrologist in the community can take to prolong the function of the transplanted kidney.

### Primary Care Conference - Aloha From the Big Island

November 29 to December 3, 2018

Fairmont Orchid, Kohala Coast, Hawaii

Celebrating 15 years, this year's national conference will focus on the educational needs of primary care physicians, including family physicians, internists and any others interested in learning about the latest developments in the field of primary care medicine. One of this year's internationally renown speakers is Rishi Manchanda, MD, MPH.

Rishi Manchanda, MD, MPH is the author of The Upstream Doctors, has been a featured Ted Talk presenter, and is the President and CEO of HealthBegins. Dr. Manchanda will be highlighting various challenges relating to patient's social determinants of health including food, financial, and housing insecurity and how to overcome them.



# **Upcoming Events**

The most current list of upcoming CME and CPE activities can be found on the CME Portal. You can also view your transcripts and certificates; complete evaluations; update your personal information; and sign up for other activities.

Remember, your CME Portal account username and password may not be the same as your Sharp login credentials.

If you need any assistance, please contact:

**CME Department:** (858) 499-4560

Technical Assistance Center: (858) 627-5000

### To access the CME Portal:

1. Visit: www.sharp.com/CMEPortal

- 2. Sign In
- 3. Select My CME to access your account



Geoff Stiles, MD (left), Nancy Greengold MD (right) Medical Staff Leadership Conference



From left to right: Loretta Thompson, MBA, Susan Scott, PhD, RN, Cheryl Dailey, MSN Caring for Our Own: Clinical Support Following Anticipated Events Workshop



Hal D. Martin, DO (left), Dylan Montefusco (right) **Hip Preservation Conference** 



From left to right: Neil Treister, MD, Doug Schulz, MD, Dennis Dominguez, MD, Steve Green, MD, Cyril Light, MD and Jeffrey Dysart, MD





Christina Casteel, MD (left), Michael Alvarado, MD (right) A New Era of Defining Breast Cancer